

Privacy Policy for Tidy Janitorial

Last Updated: November 2024

Tidy Janitorial ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website.

1. Information We Collect

We collect the following types of information from users:

- **Contact Details:** Name, email address, and phone number (collected when you inquire about our services or request a quote).
- **Cookies & Analytics Data:** Information automatically collected through cookies and tracking technologies to analyze website traffic and improve user experience.
- **Other Information:** Any details you provide, such as feedback or job application information.

2. How We Use Your Information

We may use the information we collect for the following purposes:

- To respond to your inquiries and provide quotes.
- To schedule appointments and deliver our cleaning services.
- To send marketing or promotional emails (with your consent).
- To analyze website traffic and improve the functionality and content of our website.

3. Third-Party Services

We may share your information with third-party services to enhance our operations:

- **Google Analytics:** Used for website traffic analysis and improving user experience.
- **Email Marketing Platforms (e.g., Mailchimp):** Used to send newsletters or promotional emails (only if you have opted in).

4. Data Storage & Security

We implement appropriate measures to safeguard the data we collect and prevent unauthorized access, disclosure, or misuse. However, no method of transmission over the Internet or electronic storage is completely secure.

5. Cookies & Tracking

Our website uses cookies and similar tracking technologies for the following purposes:

- To collect analytics data to understand how users interact with our website.
- To improve and customize your browsing experience.

You can adjust your browser settings to refuse cookies or alert you when cookies are being used.

6. Your Rights

We do not currently provide users with specific rights to access, update, or delete their personal data. If you have any concerns about your data, please contact us directly.

7. Age Restrictions

Our website is intended for a general audience and is not specifically directed toward children. We do not knowingly collect personal information from individuals under the age of 18.

8. Contact Us

If you have questions or concerns regarding our Privacy Policy or wish to make a request, please contact us at:

Email: Legal@Tidy.ca

Business Name: Tidy Janitorial

Services: Commercial and Industrial Cleaning Services